

GSX MONITOR & ANALYZER FOR TRAVELER

GSX Monitor & Analyzer - At a glance

- **Multiplatform**

Domino, (incl. Traveler, Quikr, Sametime classic and Sametime 8.5), Exchange, SharePoint, BES, Good (Fall 2012)

- **Agentless**

1. No code required on servers
2. Streamlined deployment
3. Minimal resource consumption on monitored servers

- **Models User activity and experience**

1. Connects like a user
2. Repetitive User scenarios

GSX Monitor & Analyzer - At a glance

- Executive Dashboard

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- Automated reporting with;

1. Seamless data collection
2. Profiles (present the right info to the right audience)
3. Emphasis on graphical presentation

- Data - driven continuous performance improvement

1. Near term data helps with troubleshooting
2. Longer term data helps with forecasting and capacity planning

GSX Monitor - Admin Dashboard

Up	Traveler Servers	User
	GSX Traveler	 13  2
	Traveler pre prod server	 13  2
	Traveler test server	 13  2

GSX Monitor - Scanning & User Sync Settings



Scanning

General

Scanning frequency:

Retry frequency:

Server time zone:

Business hours:

Alert is triggered during business hours after:

during off hours after:

Alerts

Server down alert:

Network down alert:

Server back online alert:

Network back online alert:

Server distribution list:

Outdated Devices

If devices synch are outdated for more than

on more than % of the population

on following users

Select User

Alert Down: ...

Alert Back up: ...

Unsuccessful Synchs

Threshold: unsuccessful synchs

Threshold alert: ...

Back to normal alert: ...

Devices Synch Time Threshold

Alert if more than devices

take more than to synchronize

Threshold alert: ...

Back to normal alert: ...

GSX Monitor - Server and User Statistics

on Domino server: GSXLNST/GSX

Total number of registered users: 13

Total number of registered devices: 17

Total number of online users: 12

Last Error:

Messages Flow

	Daily	Weekly	Monthly
Messages to Device:	148	583	6265
Messages from Device:	1	13	161
KB sent to Device:	149	693	40508
KB sent from Device:	6662	14489	168141

Current Status :

- Traveler Task
- HTTP Task
- Traveler Servlet

Device Syncs

Number of failed device syncs:	0
Number of successful device syncs:	0

Users Information:

ToCsv

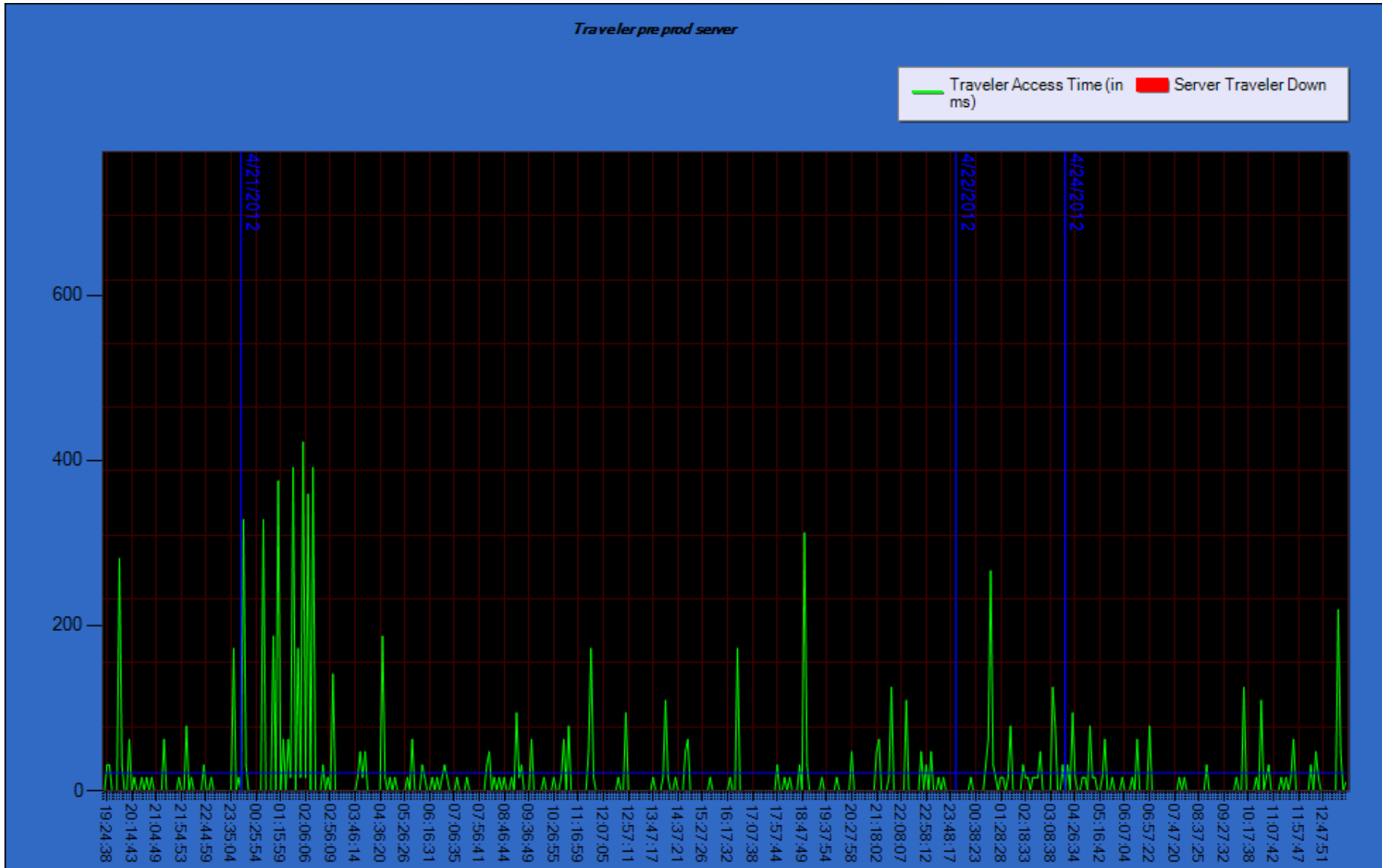
User Name	Status	
● CN=Tim Book/O=GSX	Online	Appl
● CN=Antoine Leboyer/O=GS	Online	Appl
● CN=Gareth Brown/O=GSX	Online	Appl
● CN=Jeff Piot/O=GSX	Online	Andr
● CN=Christian Stokes/O=GS	Online	Andr
● CN=Tim Clark/O=GSX	Online	Appl
● CN=Paul Coinaud/O=GSX	Online	Andr
● CN=Adam Chadderton/O=G	Online	Appl
● CN=Eileen Fitzgerald/O=GS	Online	Appl
● CN=Olivier Raynaut/O=GSX	Online	Appl
● CN=Yann Baudic/O=GSX	Offline	Andr
● CN=Kara Bermingham/O=G	Online	Appl
● CN=Carl Drechsel/O=GSX	Online	Andr

Devices Information:

ToCsv

Device ID	Device Name	Type
Appl88121QR8A4T	Apple-iPhone3C1	Apple-iPhone3C1/901.405 (OS 4)
ApplDLXFH16ADKPK	Apple-iPad2C1	Apple-iPad2C1/902.176 (OS 4)
Appl87028QUAA4T	Apple-iPhone3C1	Apple-iPhone3C1/902.176 (OS 4)
Android_e4505b602b3f	samsung GT-N7000	Android 2.3.6
Android_51624683929f	HTC Nexus One	Android 2.3.6
Android_A000002470D	samsung SPH-P100	Android 2.3.4
Android_da26b0782f5d	samsung SGH-T989	Android 2.3.6
ApplGB101LRYETV	Apple-iPad1C1	Apple-iPad1C1/902.176 (OS 4)
Appl88022J9WA4T	Apple-iPhone3C1	Apple-iPhone3C1/902.176 (OS 4)
Android_b1cd18fce854	samsung GT-I9100	Android 2.3.5
ApplC35F5VU9DDP7	Apple-iPhone3C3	Apple-iPhone3C3/902.176 (OS 4)
ApplDLXFG838DJHH	Apple-iPad2C3	Apple-iPad2C3/902.176 (OS 4)
ApplDLXG8NBDFJ0	Apple-iPad2C1	Apple-iPad2C1/902.176 (OS 4)
ApplDNTGT5UXDTC0	Apple-iPhone4C1	Apple-iPhone4C1/901.405 (OS 4)
Android_5d9cd4b790fd	asus Transformer TF10	Android 4.0.3
ApplC8PH41S7DTFF	Apple-iPhone4C1	Apple-iPhone4C1/902.179 (OS 4)
Android_51611b16522f	samsung SAMSUNG-S	Android 2.3.6

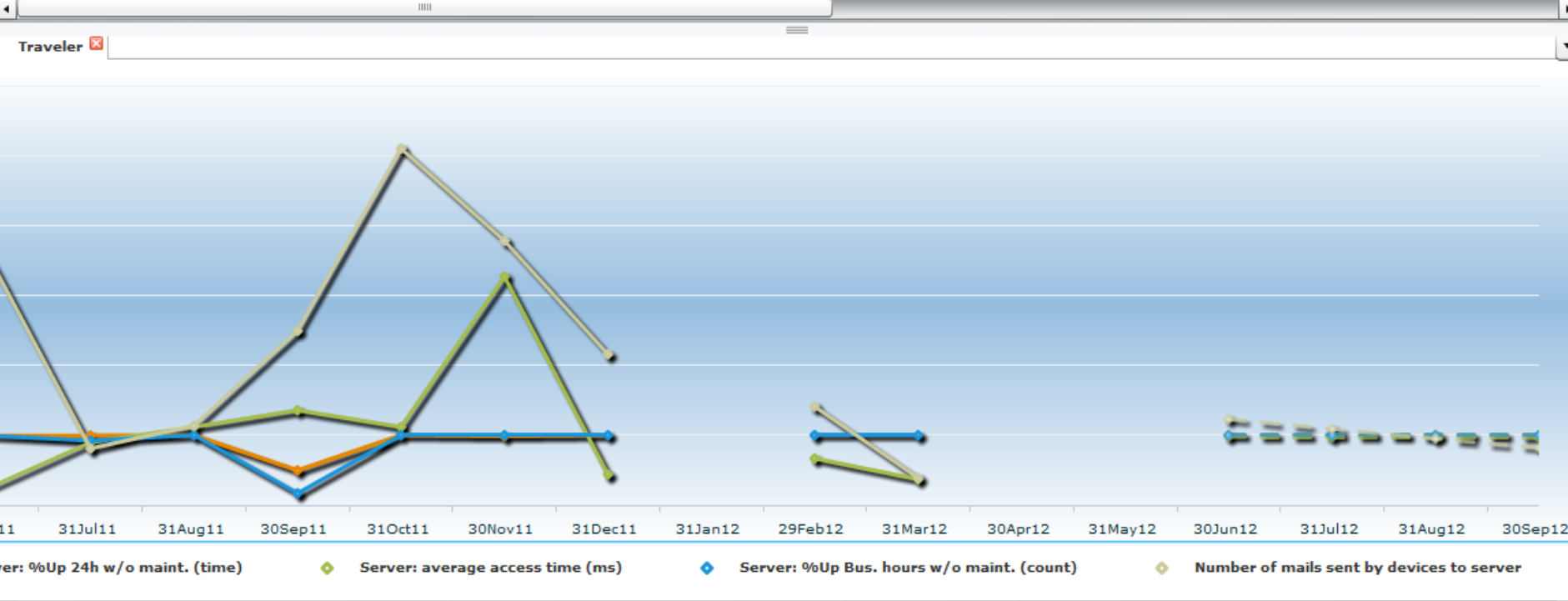
GSX Monitor - Server Access Time Graph



GSX Analyzer - Trend report w/Graphs and Forecast

GSX Trend, Monthly Report from Jun, 11 to Sep, 12

Traveler									
Statistic name	30Jun11	31Jul11	31Aug11	30Sep11	31Oct11	30Nov11	31Dec11	31Jan12	29Feb12
Server: %Up 24h (count)	98.52	97.68	99.97	16.64	99.94	99.35	99.94	n/a	99.94
Server: %Up 24h (time)	99.32	99.51	99.97	50.03	99.96	96.45	99.97	n/a	99.97
Server: %Up 24h w/o maint. (count)	98.52	97.68	99.97	16.64	99.94	99.35	99.94	n/a	99.94
Server: Down 24h (sec)	51185	39569	2087	3885911	3024	257862	2357	n/a	979
Server: Down 24h w/o maint. (sec)	51185	39569	2087	3884189	3024	107069	2357	n/a	979
Server: %Up 24h w/o maint. (time)	99.32	99.51	99.97	49.62	99.96	98.49	99.97	n/a	99.97





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